

Newbury Artisan x Renartgades

Terms and Conditions

1. Submission of an application does not guarantee you a stall space. Stall spaces will be allocated at the discretion of the event organisers according to the type of product and to ensure an even range throughout the event.
2. Applicants who are not successful will be added to our waiting list and will be contacted should a space become available. You will be notified of whether or not you have been successful in securing a stall space via email. Unfortunately we cannot give individual feedback for unsuccessful applicants.
3. If your application is confirmed as successful you will be sent an invoice to pay for your stall. Details of how to pay will be included on the acceptance email. You will be able to make payment online via Bank Transfer or PayPal. Payment must be paid within 5 days of receiving the successful applicant email. If payment is not made within the required time period, your stall space will be released to another potential stallholder from our waiting list.
4. We do not tolerate any disrespectful, intimidating or aggressive behaviour from stall holders, customers or staff from anyone. Anyone to be considered demonstrating unacceptable behaviour will not be invited back to the market and could be asked to leave.
5. Renartgades has the right to cancel your stall at any time and for any reason.
6. No tables or gazebos will be provided at these events.
7. Only pop-up gazebos and converted horseboxes will be allowed at these events. Any other structures should be discussed with organisers before the event.
8. Your gazebo must be weighted down sufficiently to avoid possible injury to yourself or the public. Renartgades will not take any responsibility for anyone injured. You may be asked to leave if your gazebo is not weighted sufficiently. There is no opportunity to use guide ropes.

9. All bookings are final. The stall fee is partly refundable and cannot be transferred to other events. Please see our cancellation policy for full details.
10. Renartgades bears no liability for loss, damage or theft of items during the event
11. Renartgades is not responsible for stallholder parking or parking fines.
12. Stallholders are responsible for your own property and safety at our events. Public and product liability insurance to cover your stall and stock is recommended. Stallholders and stock are not covered under the organiser's insurance policy
13. All stallholders must be able to provide the event organiser with a copy of their Public Liability Insurance on the day if required.
14. Stallholders selling food and drink must provide copies of their food hygiene certificate, risk assessment and public liability insurance. Please be aware that Temporary Event Notices are required from each stall selling alcohol.
15. Electricity is not provided. Any electrical equipment allowed must be PAT tested, safe and wires taped down.
16. Items for sale at this event must be as detailed in the application form. Stallholders may not bring different items unless having received permission from the organiser
17. Stallholders must arrive no later than one hour before the event opens or you will forfeit your stall.
18. Stallholders must not pack up or prepare to leave before the closing time of the event. Stallholders who try to leave early or who contravene health and safety for our customers by moving stock and fittings before pack up time will not be permitted to trade with us again. Stallholders are not allowed to use loading exits before the closing time and may be reported for risking customer safety. Anyone doing so may be prosecuted for endangering members of the public and other traders.
19. In the interest of health and safety, walkways (and fire exits if inside) must be kept clear at all times during the event. Stock and

fittings will be removed from your pitch if you have not left enough room for walkways.

20. In the event of a venue cancellation, we are unable to refund or transfer stalls but will try and seek costs from the responsible party.
21. Pitch spaces must be left exactly as found. All rubbish and waste must be placed in bins and not left on the floor.
22. It is the stallholders' responsibility to ensure they have all the relevant information/stallholder guide about the day.
23. No one is to enter the street/building before the specified set up time. No stallholders should remain after the exit time.
24. Early arrivers or late leavers who incur any additional hire fees will be billed for these charges.
25. Stallholders should be careful not to damage venues whilst loading or setting up. This includes sticking anything to walls when inside. Any damage caused to venues will be billed to the responsible parties. No glitter and no flames.
26. No shows at events will be unable to stand at future events. No refunds will be given.
27. Positioning is strictly down to the organiser.
28. Stallholders must not set up without being shown their allocated space.
29. All floor plans are subject to change at the request of the organiser. Anyone who does not cooperate with changes may be asked to leave the event without refund.
30. Renartgades shall be under no liability for delay or failure to provide the services as a result of any act or circumstances beyond reasonable control including but not limited to, Act of God, legislation, injury, terrorism, war, fire, failure of power supply, bad weather conditions, lock out or strike
31. If you are a food distributor at our events you must agree to always display allergy information as clearly as possible and direct your customers according to these allergies and ingredients. If failed to do so sufficiently you are responsible for any effects or

reactions your product has caused and may be liable. Renartgades are in no way responsible for any insufficient labelling of produce or

32. As a potential stallholder at a Renartgades Modern Makers Market, your data will be held on an internal database for event information and updates. We will only contact you regarding upcoming fairs and subsequent communications relating to those fairs. We will not pass your details on to any third parties. If you wish at any point to be removed from our database, please contact us via email at renartgades@gmail.com

Last updated:05/07//2024

Renartgades Cancellation policy

In the case of cancellation, the stallholder must inform the organiser. Stall bookings are final.

Cancellation less than 48 hours before the event: Non-refundable

Cancellation 3 days or more before the event: Pitch fee refunded minus £15 admin fee.

In this case, any refunds or credit granted are done so at the discretion of the organiser. The organiser has the right to deduct any associated costs incurred and admin fees from a refund or credit. Unpaid invoices will be passed on to a collection agency. A record of all stall cancellations and no shows is kept. No shows will count against you in future applications.